



03/03/2016

TARTU KUTSEHARIDUSKESKUS
Kopli 1
TARTU 50115
ESTONIA
Tel: +372 7361 866
www.khk.ee

Dear customer

We thank you for your trust in our company to order our panel saw UNICA SAFE.

We are very sorry to inform you that we had some delay to deliver this machine.

During in March, our company will work to make all tests, both by our supplier and also in parallel by our European Entity homologater, DGUV TEST- Germany. We are not able to ship out machine without TÜV Certification, and there have been unexpected delays to finishing all the test for Certifications.

Reason why this regrettable delay has happened is due very long sequence order in certification center. Since we found out that electronic cards, what controls our innovative safety system, was faulty due supplier mistake and we were forced to change our supplier. And now we waiting that our new parts together with machine will be re certified.

This was something what our distributors all over the world was unable to expect, including us, since all machine producers keep their new machines secret until publishing them. And this is the reason why this inconvenience delay has happened. We can assure that get TÜV certifications delay is completely unexpected and out of our control.

We are very sorry for the inconvenience but please note that this is a world innovative project, it is a revolutionary world project, worldwide unique.

We understand if You like to cancel machine order and we can accept that.

If you accept this delay, we are at your disposal to give you a free training with our technician for a day with the machine in your factory!

We are also pleased to confirm that we will be also present in Nuremberg exhibition (16/19 march) with a prototype manual machine UNICA SAFE, you can visit us and you can understand which kind of machine we can deliver! you will not find machine like this in the world! We are the only one producer!

For any further information, we are at your disposal.

Best regards,

 **GRIGGIO**
Via Ca' Brion, 40
35011 RESCHIGLIANO (PD)
ITALY