

Tartu Linnavalitsus: HCL27262



## **Order Acknowledgment and Proof of Entitlement**

Telegrupp AS HCL Technologies Estonia OU

Töökoja 3 Väike-Karja 3

Tallinn, Estonia Tallinn, Harju County

11313

For Tartu Linnavalitsus (hereinafter "HCL")

(hereinafter "Customer," "you," or "your") Quotation No.:
QUO-152329-F1M9F8

Customer No.:
Telegrupp AS: HCL30330 Order ID:

ORD-279864-K6H3F3

Date Prepared: June 25, 2021

Thank you for your recent order against quotation no. QUO-152329-F1M9F8

This document acknowledges that order with Start Date(s) and Expiration Date(s) in the below table. This document also serves as your proof of entitlement to the Program(s) identified below. This Order Acknowledgment and Proof of Entitlement, supported by your matching paid invoice, is evidence of your level of authorized use for the Program(s) listed below. All Programs are being provided to you under the Master License Agreement or Cloud Services Agreement (each available at https://www.hcltechsw.com/resources/master-agreements), or such other applicable negotiated contract which is valid and still in effect, whichever is applicable, and any amendments thereto between the Parties and the terms of which are incorporated into your Order for the Program(s). In addition, we have included instructions for fulfilment for the Software and associated Support.

Part Description	Part Number	Quantity	Unit	Start Date	Expiration Date
HCL Domino	D1VCLLL	900	Authorized	7/1/2021	6/30/2022
Complete			User/1 Year		
Collaboration,					
Perpetual					
License & 12					
Month S&S,					
Authorized User					

Useful/Important Web Resources: <u>Master Agreements</u> (https://www.hcltechsw.com/resources/master-agreements); <u>License Information Documents</u> (https://www.hcltechsw.com/wps/portal/resources/license-agreements); <u>HCL Support Website</u> (https://support.hcltechsw.com/)

## **Instructions for Software and Support Entitlements**

We have also activated your support. The HCL Support organization has expertise to provide you with quality responsive software support. We can help maximize the value of your software investment by providing comprehensive technical support and updates for software products. Find the latest information on products , <u>License & Delivery Portal</u>, submitting tickets, and joining communities on our <u>Support portal</u>

Support tickets can be created on the support webform: <a href="https://support.hcltechsw.com/">https://support.hcltechsw.com/</a>

Kind regards, Grzegorz Klamra grzegorz.klamra@hcl.com

